









Jewellery Appraiser and Valuer

QP Code: G&J/Q8502

Version: 3.0

NSQF Level: 4

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G&J/Q8502: Jewellery Appraiser and Valuer

Brief Job Description

The individual assesses the quality of the jewellery product through standard assaying methods, fixes its value and prevents fraudulent sales

Personal Attributes

The job requires the person to have: attention to detail; ability to follow procedures; good eye sight; flair for number crunching; ability to analyse the documents and reports related to test observation or readings etc., the person should display integrity in dealing with precious metal jewellery

Applicable National Occupational Standards (NOS)

Compulsory NOS:

- 1. G&J/N8502: Assess quality of jewellery products
- 2. G&J/N9902: Maintain health and safety at workplace
- 3. DGT/VSQ/N0102: Employability Skills (60 Hours)

Qualification Pack (QP) Parameters

Sector	Gem & Jewellery
Sub-Sector	Jewellery Retail
Occupation	Appraising and Valuation
Country	India
NSQF Level	4
Credits	14
Aligned to NCO/ISCO/ISIC Code	NCO-2015/5220.0102









Minimum Educational Qualification & Experience	11th Class with NA of experience OR Completed 1st year of 3-year diploma (after 10th) and pursuing regular diploma with NA of experience OR Previous relevant Qualification of NSQF Level (level 3, with minimum education as 8th Grade pass,1 year relevant experience)
Minimum Level of Education for Training in School	
Pre-Requisite License or Training	NA
Minimum Job Entry Age	18 Years
Last Reviewed On	NA
Next Review Date	17/11/2025
NSQC Approval Date	17/11/2022
Version	3.0
Reference code on NQR	2022/GJ/GJSCI/06716
NQR Version	3









G&J/N8502: Assess quality of jewellery products

Description

This OS unit is about assessing the jewellery in terms of the quality of the product and value of the jewellery as well as separating the fake by using tools and destructive and/or non-destructive methods.

Scope

The scope covers the following:

- This unit/task covers the following:
- Assessing value of jewellery through non-destructive method
- Assessing value of jewellery through destructive method
- Achieving productivity

Elements and Performance Criteria

Assessing value of jewellery through non-destructive method

To be competent, the user/individual on the job must be able to:

- **PC1.** judge the quality and karatage of product by visual examination
- **PC2.** weigh the product accurately considering stone weight, dust, wax, etc.
- **PC3.** identify spurious jewellery
- **PC4.** estimate the amount of net gold, after deducting gemstones, beads and other non-gold components
- **PC5.** ensure accurate valuation of product, resulting in no loss to the company
- **PC6.** prepare and submit detailed report to reporting authority

Assessing value of jewellery through destructive method

To be competent, the user/individual on the job must be able to:

- **PC7.** perform assessment process as per standard laid down procedure
- **PC8.** perform the weighing and assaying process as per standards
- **PC9.** assess the purity of metal
- **PC10.** calculate the value of the jewellery product
- **PC11.** prepare and submit report to reporting authority

Achieving productivity

To be competent, the user/individual on the job must be able to:

- PC12. check target number of jewellery products for gold content
- PC13. send maximum number of pieces for display or dispatch

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

KU1. organisations lineage, history and culture









- **KU2.** companys policies on: personnel management, relevant legislation, standards, policies, and procedures followed in the company
- **KU3.** companys policy of old jewellery exchange
- **KU4.** companys policy on jewellery assessment and testing
- **KU5.** companys policy on using methods of jewellery product assessment
- **KU6.** documentation and reporting practices followed in the organisation
- **KU7.** non-disclosure of confidential information provided by the company either orally or in writing marked as confidential
- **KU8.** liability arising out of loss, theft or inadvertent disclosure of confidential information
- **KU9.** basic knowledge of the jewellery value chain from mining to consumption
- **KU10.** basics on precious metal jewellery such as gold, platinum, silver along with their characteristics and differences
- **KU11.** jewellery related terminologies used in the industry
- KU12. 4cs i.e. carat,cut,color, andclarity for gemstones or diamonds
- **KU13.** different methods of assessing purity of metal
- **KU14.** destructive and non -destructive method of jewellery assessment
- **KU15.** use of assessment tools such as touchstone,x -ray fluorescence machine, furnace, etc.
- **KU16.** use of appropriate chemicals for testing and handling of chemicals
- **KU17.** process parameters during assaying or destructive method of assessment
- **KU18.** different stones used in jewellery, their weight and characteristics
- **KU19.** wax used for stone setting and their weight
- **KU20.** weighing jewellery (net and gross weight) taking into account stones, dust, wax, etc.

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** record the stock details of jewellery
- **GS2.** record weight and assessment results in each process
- **GS3.** prepare reports of appraisal
- **GS4.** read english and other languages
- **GS5.** read standard operating procedures and company manuals
- **GS6.** interact with colleagues
- **GS7.** interact with vendors for supply of chemicals and other materials required for assessment
- **GS8.** inform about gold content and purity of product accurately
- **GS9.** decide on purity of gold content versus other metals
- **GS10.** select appropriate method for assessment of jewellery
- **GS11.** plan the jewellery testing and appraisal process based on standard operating procedure of the company
- **GS12.** maintain confidentiality of information supplied to or received from a client
- **GS13.** avoid bias and prejudice in formulating and submitting opinions on quality and value
- **GS14.** resolve the issues faced in testing for appraisal of jewellery









- **GS15.** anticipate issues that are not readily apparent during visual inspection
- **GS16.** apply, analyze and evaluate the information gathered from observation, experience, reasoning or communication, as a guide to thought and action









Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Assessing value of jewellery through non- destructive method	8	27	-	-
PC1. judge the quality and karatage of product by visual examination	1	8	-	-
PC2. weigh the product accurately considering stone weight, dust, wax, etc.	1	4	-	-
PC3. identify spurious jewellery	1	4	-	-
PC4. estimate the amount of net gold, after deducting gemstones, beads and other nongold components	2	7	-	-
PC5. ensure accurate valuation of product, resulting in no loss to the company	2	3	-	-
PC6. prepare and submit detailed report to reporting authority	1	1	<u>-</u>	-
Assessing value of jewellery through destructive method	4	17	-	-
PC7. perform assessment process as per standard laid down procedure	1	4	-	-
PC8. perform the weighing and assaying process as per standards	-	5	-	-
PC9. assess the purity of metal	1	4	-	-
PC10. calculate the value of the jewellery product	1	3	-	-
PC11. prepare and submit report to reporting authority	1	1	-	-
Achieving productivity	2	2	-	-
PC12. check target number of jewellery products for gold content	1	1	-	-
PC13. send maximum number of pieces for display or dispatch	1	1	-	-









Assessment Criteria for Outcomes	Theory	Practical	Project	Viva
	Marks	Marks	Marks	Marks
NOS Total	14	46	-	-









National Occupational Standards (NOS) Parameters

NOS Code	G&J/N8502
NOS Name	Assess quality of jewellery products
Sector	Gem & Jewellery
Sub-Sector	Jewellery Retail
Occupation	Appraising and Valuation
NSQF Level	4
Credits	11
Version	3.0
Last Reviewed Date	NA
Next Review Date	17/11/2025
NSQC Clearance Date	17/11/2022









G&J/N9902: Maintain health and safety at workplace

Description

This OS unit is about being aware of, communicating and taking steps towards minimizing potential hazards and dangers of accidents on the job and maintaining health and safety at workplace.

Scope

The scope covers the following:

- This unit/task covers the following:
- Health and safety in work area
- Fire safety
- Emergencies, rescue and first aid procedures

Elements and Performance Criteria

Health and safety in work area

To be competent, the user/individual on the job must be able to:

- **PC1.** identify and use appropriate protective clothing/equipment for specific tasks and work
- **PC2.** identify hazardous job activities in his/her job and communicate the possible causes of risks or accidents in the workplace
- **PC3.** carry out safe working practices while dealing with hazards to ensure safety of self and others
- **PC4.** identify and avoid doing any tasks or activities in a wrong posture
- **PC5.** practice appropriate working postures to minimise occupational health related issues

Fire safety

To be competent, the user/individual on the job must be able to:

- **PC6.** use the appropriate fire extinguishers on different types of fire
- **PC7.** demonstrate rescue techniques applied during fire hazard
- **PC8.** demonstrate good housekeeping in order to prevent fire hazards
- PC9. demonstrate the correct use of any fire extinguisher

Emergencies, rescue and first aid procedures

To be competent, the user/individual on the job must be able to:

- **PC10.** administer appropriate first aid procedure to victims wherever required eg.in case of bleeding, burns, choking, electric shock etc.
- **PC11.** respond promptly and appropriately to an accident or medical emergency
- **PC12.** participate in emergency procedures such as raising alarm, safe evacuation, correct means of escape, correct assembly point etc.,

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:









- **KU1.** companys policies on: safety and hazards and personnel management
- **KU2.** names and location of documents that refer to health and safety in work place
- **KU3.** reporting structure
- KU4. meaning of hazards and risks
- **KU5.** health and safety hazards commonly present in the work place and related precautions
- **KU6.** various dangers associated with use of electrical equipment
- **KU7.** preventative and remedial actions to be taken in case of exposure to toxic material
- **KU8.** methods of accident prevention
- **KU9.** how different chemicals react and the related hazards
- KU10. how to use machines and tools without causing any accident
- **KU11.** importance of using protective clothing/ equipment while working
- **KU12.** precautionary activities to prevent the fire accident
- KU13. various causes of fire
- **KU14.** techniques of using different fire extinguishers
- KU15. different materials used for extinguishing fire
- **KU16.** rescue techniques applied during a fire hazard
- **KU17.** various types of safety signs and their meaning
- **KU18.** appropriate basic first aid treatment relevant to different condition e.g. bleeding, minor burns, eye injuries etc.,
- **KU19.** casualty lifting in case of an accident caused to a person

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** read and comprehend basic content to read labels, charts, signages
- **GS2.** read and comprehend basic english to read manuals of operations
- **GS3.** communicate effectively the risk of not following safety measures
- GS4. respond to emergencies/accidents, by taking an appropriate and timely decision
- **GS5.** organize work schedule, work area, tools, equipment and material to minimize health and safety risk
- **GS6.** ensure appropriate action in case of any emergencies, accidents or fire at the work location
- **GS7.** analyze untoward incidents from the past and implement correct use of machines, tools or hazardous chemicals
- **GS8.** critically analyze the processes carried out by self and colleagues in the department to spot potential hazards and safety issues









Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Health and safety in work area	1	7	-	-
PC1. identify and use appropriate protective clothing/equipment for specific tasks and work	-	2	-	-
PC2. identify hazardous job activities in his/her job and communicate the possible causes of risks or accidents in the workplace	-	1	-	-
PC3. carry out safe working practices while dealing with hazards to ensure safety of self and others	-	1	-	-
PC4. identify and avoid doing any tasks or activities in a wrong posture	-	2	-	-
PC5. practice appropriate working postures to minimise occupational health related issues	1	1	-	-
Fire safety	-	6	-	-
PC6. use the appropriate fire extinguishers on different types of fire	-	1	-	-
PC7. demonstrate rescue techniques applied during fire hazard	-	2	-	-
PC8. demonstrate good housekeeping in order to prevent fire hazards	-	1	-	-
PC9. demonstrate the correct use of any fire extinguisher	-	2	-	-
Emergencies, rescue and first aid procedures	2	4	-	-
PC10. administer appropriate first aid procedure to victims wherever required eg.in case of bleeding, burns, choking, electric shock etc.	-	1	-	-
PC11. respond promptly and appropriately to an accident or medical emergency	1	2	-	-
PC12. participate in emergency procedures such as raising alarm, safe evacuation, correct means of escape, correct assembly point etc.,	1	1	-	-









Assessment Criteria for Outcomes	Theory	Practical	Project	Viva
	Marks	Marks	Marks	Marks
NOS Total	3	17	-	-









National Occupational Standards (NOS) Parameters

NOS Code	G&J/N9902
NOS Name	Maintain health and safety at workplace
Sector	Gem & Jewellery
Sub-Sector	Jewellery Retail, Cast and diamonds-set jewellery
Occupation	Generic
NSQF Level	3
Credits	1
Version	4.0
Last Reviewed Date	31/08/2023
Next Review Date	31/08/2026
NSQC Clearance Date	31/08/2023









DGT/VSQ/N0102: Employability Skills (60 Hours)

Description

This unit is about employability skills, Constitutional values, becoming a professional in the 21st Century, digital, financial, and legal literacy, diversity and Inclusion, English and communication skills, customer service, entrepreneurship, and apprenticeship, getting ready for jobs and career development.

Scope

The scope covers the following:

- Introduction to Employability Skills
- Constitutional values Citizenship
- Becoming a Professional in the 21st Century
- Basic English Skills
- Career Development & Goal Setting
- Communication Skills
- Diversity & Inclusion
- Financial and Legal Literacy
- Essential Digital Skills
- Entrepreneurship
- Customer Service
- Getting ready for Apprenticeship & Jobs

Elements and Performance Criteria

Introduction to Employability Skills

To be competent, the user/individual on the job must be able to:

- **PC1.** identify employability skills required for jobs in various industries
- PC2. identify and explore learning and employability portals

Constitutional values - Citizenship

To be competent, the user/individual on the job must be able to:

- **PC3.** recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.
- **PC4.** follow environmentally sustainable practices

Becoming a Professional in the 21st Century

To be competent, the user/individual on the job must be able to:

- **PC5.** recognize the significance of 21st Century Skills for employment
- **PC6.** practice the 21st Century Skills such as Self-Awareness, Behaviour Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn for continuous learning etc. in personal and professional life

Basic English Skills

To be competent, the user/individual on the job must be able to:









- **PC7.** use basic English for everyday conversation in different contexts, in person and over the telephone
- **PC8.** read and understand routine information, notes, instructions, mails, letters etc. written in English
- **PC9.** write short messages, notes, letters, e-mails etc. in English

Career Development & Goal Setting

To be competent, the user/individual on the job must be able to:

- **PC10.** understand the difference between job and career
- **PC11.** prepare a career development plan with short- and long-term goals, based on aptitude *Communication Skills*

To be competent, the user/individual on the job must be able to:

- **PC12.** follow verbal and non-verbal communication etiquette and active listening techniques in various settings
- PC13. work collaboratively with others in a team

Diversity & Inclusion

To be competent, the user/individual on the job must be able to:

- PC14. communicate and behave appropriately with all genders and PwD
- **PC15.** escalate any issues related to sexual harassment at workplace according to POSH Act *Financial and Legal Literacy*

To be competent, the user/individual on the job must be able to:

- **PC16.** select financial institutions, products and services as per requirement
- **PC17.** carry out offline and online financial transactions, safely and securely
- **PC18.** identify common components of salary and compute income, expenses, taxes, investments etc
- **PC19.** identify relevant rights and laws and use legal aids to fight against legal exploitation *Essential Digital Skills*

To be competent, the user/individual on the job must be able to:

- **PC20.** operate digital devices and carry out basic internet operations securely and safely
- PC21. use e- mail and social media platforms and virtual collaboration tools to work effectively
- **PC22.** use basic features of word processor, spreadsheets, and presentations

Entrepreneurship

To be competent, the user/individual on the job must be able to:

- **PC23.** identify different types of Entrepreneurship and Enterprises and assess opportunities for potential business through research
- **PC24.** develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion
- **PC25.** identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity

Customer Service

To be competent, the user/individual on the job must be able to:

- **PC26.** identify different types of customers
- PC27. identify and respond to customer requests and needs in a professional manner.









PC28. follow appropriate hygiene and grooming standards

Getting ready for apprenticeship & Jobs

To be competent, the user/individual on the job must be able to:

- PC29. create a professional Curriculum vitae (Résumé)
- **PC30.** search for suitable jobs using reliable offline and online sources such as Employment exchange, recruitment agencies, newspapers etc. and job portals, respectively
- PC31. apply to identified job openings using offline /online methods as per requirement
- **PC32.** answer questions politely, with clarity and confidence, during recruitment and selection
- PC33. identify apprenticeship opportunities and register for it as per guidelines and requirements

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** need for employability skills and different learning and employability related portals
- **KU2.** various constitutional and personal values
- **KU3.** different environmentally sustainable practices and their importance
- **KU4.** Twenty first (21st) century skills and their importance
- **KU5.** how to use English language for effective verbal (face to face and telephonic) and written communication in formal and informal set up
- **KU6.** importance of career development and setting long- and short-term goals
- **KU7.** about effective communication
- KU8. POSH Act
- **KU9.** Gender sensitivity and inclusivity
- **KU10.** different types of financial institutes, products, and services
- **KU11.** how to compute income and expenditure
- **KU12.** importance of maintaining safety and security in offline and online financial transactions
- KU13. different legal rights and laws
- **KU14.** different types of digital devices and the procedure to operate them safely and securely
- **KU15.** how to create and operate an e- mail account and use applications such as word processors, spreadsheets etc.
- **KU16.** how to identify business opportunities
- **KU17.** types and needs of customers
- **KU18.** how to apply for a job and prepare for an interview
- **KU19.** apprenticeship scheme and the process of registering on apprenticeship portal

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** read and write different types of documents/instructions/correspondence
- GS2. communicate effectively using appropriate language in formal and informal settings









- **GS3.** behave politely and appropriately with all
- **GS4.** how to work in a virtual mode
- **GS5.** perform calculations efficiently
- **GS6.** solve problems effectively
- **GS7.** pay attention to details
- **GS8.** manage time efficiently
- **GS9.** maintain hygiene and sanitization to avoid infection









Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Introduction to Employability Skills	1	1	-	-
PC1. identify employability skills required for jobs in various industries	-	-	-	-
PC2. identify and explore learning and employability portals	-	-	-	-
Constitutional values - Citizenship	1	1	-	-
PC3. recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.	-	-	-	-
PC4. follow environmentally sustainable practices	-	-	-	-
Becoming a Professional in the 21st Century	2	4	-	-
PC5. recognize the significance of 21st Century Skills for employment	-	-	-	-
PC6. practice the 21st Century Skills such as Self-Awareness, Behaviour Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn for continuous learning etc. in personal and professional life	-	-	-	-
Basic English Skills	2	3	-	-
PC7. use basic English for everyday conversation in different contexts, in person and over the telephone	-	-	-	-
PC8. read and understand routine information, notes, instructions, mails, letters etc. written in English	-	-	-	-
PC9. write short messages, notes, letters, e-mails etc. in English	-	-	-	-
Career Development & Goal Setting	1	2	-	-









Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC10. understand the difference between job and career	-	-	-	-
PC11. prepare a career development plan with short- and long-term goals, based on aptitude	-	-	-	-
Communication Skills	2	2	-	-
PC12. follow verbal and non-verbal communication etiquette and active listening techniques in various settings	-	-	-	-
PC13. work collaboratively with others in a team	-	-	-	-
Diversity & Inclusion	1	2	-	-
PC14. communicate and behave appropriately with all genders and PwD	-	-	-	-
PC15. escalate any issues related to sexual harassment at workplace according to POSH Act	-	-	-	-
Financial and Legal Literacy	2	3	-	-
PC16. select financial institutions, products and services as per requirement	-	-	-	-
PC17. carry out offline and online financial transactions, safely and securely	-	-	-	-
PC18. identify common components of salary and compute income, expenses, taxes, investments etc	-	-	-	-
PC19. identify relevant rights and laws and use legal aids to fight against legal exploitation	-	-	-	-
Essential Digital Skills	3	4	-	-
PC20. operate digital devices and carry out basic internet operations securely and safely	-	-	-	-
PC21. use e- mail and social media platforms and virtual collaboration tools to work effectively	-	-	-	-
PC22. use basic features of word processor, spreadsheets, and presentations	-	-	-	-









Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Entrepreneurship	2	3	-	-
PC23. identify different types of Entrepreneurship and Enterprises and assess opportunities for potential business through research	-	-	-	-
PC24. develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion	-	-	-	-
PC25. identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity	-	-	-	-
Customer Service	1	2	-	-
PC26. identify different types of customers	-	-	-	-
PC27. identify and respond to customer requests and needs in a professional manner.	-	-	-	-
PC28. follow appropriate hygiene and grooming standards	-	-	-	-
Getting ready for apprenticeship & Jobs	2	3	-	-
PC29. create a professional Curriculum vitae (Résumé)	-	-	-	-
PC30. search for suitable jobs using reliable offline and online sources such as Employment exchange, recruitment agencies, newspapers etc. and job portals, respectively	-	-	-	-
PC31. apply to identified job openings using offline /online methods as per requirement	-	-	-	-
PC32. answer questions politely, with clarity and confidence, during recruitment and selection	-	-	-	-
PC33. identify apprenticeship opportunities and register for it as per guidelines and requirements	-	-	-	-
NOS Total	20	30	-	-









National Occupational Standards (NOS) Parameters

NOS Code	DGT/VSQ/N0102
NOS Name	Employability Skills (60 Hours)
Sector	Cross Sectoral
Sub-Sector	Professional Skills
Occupation	Employability
NSQF Level	4
Credits	2
Version	1.0
Last Reviewed Date	30/11/2023
Next Review Date	29/11/2026
NSQC Clearance Date	30/11/2023

Assessment Guidelines and Assessment Weightage

Assessment Guidelines

- 1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Element/ Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each Element/ PC.
- 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
- 3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.
- 4. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below).
- 5. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/ training center based on these criteria.
- 6. To pass the Qualification Pack assessment, every trainee should score the Recommended Pass % aggregate for the QP.
- 7. In case of unsuccessful completion, the trainee may seek reassessment on the Qualification Pack.









Minimum Aggregate Passing % at QP Level: 50

(**Please note**: Every Trainee should score a minimum aggregate passing percentage as specified above, to successfully clear the Qualification Pack assessment.)

Assessment Weightage

Compulsory NOS

National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
G&J/N8502.Assess quality of jewellery products	14	46	0	0	60	80
G&J/N9902.Maintain health and safety at workplace	3	17	-	-	20	10
DGT/VSQ/N0102.Employability Skills (60 Hours)	20	30	0	0	50	10
Total	37	93	0	0	130	100









Acronyms

NOS	National Occupational Standard(s)
NSQF	National Skills Qualifications Framework
QP	Qualifications Pack
TVET	Technical and Vocational Education and Training









Glossary

Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and Understanding (KU) they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria (PC)	Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task.
National Occupational Standards (NOS)	NOS are occupational standards which apply uniquely in the Indian context.
Qualifications Pack (QP)	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.









Knowledge and Understanding (KU)	Knowledge and Understanding (KU) are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.
Organisational Context	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Core Skills/ Generic Skills (GS)	Core skills or Generic Skills (GS) are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
Electives	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
Options	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.